

COREMAX CONSULTING, INC. CASE STUDY



SNAPSHOT:

- ◆ OPERATING BUDGET — \$32,951,767 (2013)
- ◆ EMPLOYEES — 328
- ◆ 7 DIVISIONS —
 - LICENSING
 - ENFORCEMENT
 - INSPECTIONS
 - PERMITTING
 - ZONING & CONSTRUCTION COMPLIANCE
 - AGENCY MANAGEMENT
 - AGENCY FINANCIAL OPERATIONS
- ◆ WEB — WWW.DCRA.DC.GOV

SERVICES:

- ◆ REGULATE CONSTRUCTION AND BUSINESS ACTIVITY IN DC.
- ◆ ENSURE CODE COMPLIANCE
- ◆ ISSUES BUSINESS & PROFESSIONAL LICENSES AND SPECIAL EVENTS PERMITS
- ◆ REGISTERS CORPORATIONS
- ◆ INSPECTS WEIGHING & MEASURING DEVICES USED FOR MONETARY PROFIT

COREMAX

RESPNSIBILITEIS:

- ◆ PROJECT MANAGEMENT
- ◆ SEQUENCED PROJECT DELIVERIES
- ◆ TECHNICAL DESIGN
- ◆ IMPLEMENTATION

PROCESS:

- ◆ GOVERNANCE
 - ◆ SIX SIGMA
 - ◆ LEAN
 - ◆ CMMI
 - ◆ ITIL
 - ◆ PMI
 - ◆ AGILE

TECHNOLOGY:

- ◆ ACCELA
- ◆ .NET

ENGAGED BY DCRA TO ROLLOUT AN INNOVATIVE PERMITTING SOLUTION TO IMPROVE CITIZEN AND STAFF ACCESS TO THE AGENCY'S VITAL PERMITTING INFORMATION.

OUR WORK INCLUDED:

- ESTABLISHED PROJECT MANAGEMENT OFFICE AND SOFTWARE DESIGN LIFECYCLE PROCESSES
- WORKED WITH ANALYSTS, DEVELOPERS AND TESTERS TO DESIGN AND CONFIGURE A COMPREHENSIVE SOLUTION
- WORKED WITH ORGANIZATIONAL DESIGN TEAMS TO IMPELLENT THIS TRANSFORMATIONAL TECHNOLOGY SOLUTION

PROVIDED SAVVY PROJECT MANAGEMENT AND TECHNOLOGY TEAMS FOR:

PROJECT MANAGEMENT:

- ASSESSMENT OF CURRENT MANAGEMENT CAPABILITIES
- ESTABLISH PROJECT MANAGEMENT PRACTICES
- ENGAGE STAFF AND PARTNER ORGANIZATIONS
- LEAD TEAM, MONITOR AND REPORT ON PROJECT HEALTH

SOLUTION DELIVERY:

- ACCESS CURRENT STATE BUSINESS PROCESSES
- MATCH SOFTWARE CAPABILITIES WITH NEEDED DCRA FUNCTIONALITY
- CONFIGURE SYSTEM TO DCRA SPECIFICATIONS
- INTEGRATE RELATED SYSTEMS
- EXTRACT, TRANSFORM AND LOAD DATA
- TEST SOLUTION WITH USERS
- COORDINATE ROLLOUT WITH ORGANIZATIONAL CHANGE EXPERTS
- SUPPORT ROLLOUT AND STABILIZATION



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